



MARRIOTT
DFW AIRPORT SOUTH

**COMPLIMENTARY DFW AIRPORT SHUTTLE
GUEST PROCEDURES**

FROM THE DFW AIRPORT TO THE HOTEL

Once you have arrived at the D/FW International Airport, your guest **will call** the main hotel line, **817-358-1700**.

Once they have connected with the hotel **"At Your Service" operator**, their reservation will be **verified** to insure that they are staying at the **Marriott DFW Airport SOUTH** property. This procedure is in place to insure that they will be shuttled to the correct hotel location. (Please note: There is also a Marriott at the North end of the airport).

While they are on the phone with the hotel operator, they will ask you for their **Terminal and closest Gate Number** and will instruct your guest to the nearest Courtesy Van Site. Your guest will then **proceed to the lower level of the terminal and look for the Courtesy Van waiting area** designated by the hotel operator. The waiting area is just **outside of the terminal door**.

FROM THE HOTEL

The shuttle to the DFW International Airport departs from the hotel every ½ hour between the hours of 5am – 11pm. Please schedule according to your guests' flight itineraries to ensure for ample time to make their flight. We are approximately 10 minutes from DFW.